

Account Deletion Policy Document

Rearviewmirror Account Deletion Policy

Last Updated: 8th October 2024 (08/10/2024)

1. Introduction

At **Rearviewmirror**, we value your privacy and are committed to protecting your personal data. This Account Deletion Policy outlines how you can delete your **Rearviewmirror** account and the associated personal information.

2. User Rights

You have the right to request the deletion of your account and personal data at any time. We provide two convenient methods for you to do so:

- **Self-Service Deletion within the App**
- **Requesting Deletion via Support Email**

3. Methods for Account Deletion

a. Self-Service Deletion within the App

You can delete your account directly through the app by following these steps:

1. **Open the App:** Launch **Rearviewmirror** on your device.
2. **Access Settings:** Tap on the **Settings** icon located in the bottom navigation bar.
3. **Navigate to Account Options:** Select **Account** from the Settings menu.
4. **Choose Delete Account:** Tap on **Delete Account**.
5. **Confirm Deletion:** Follow the on-screen instructions to confirm your request by reauthenticating(i.e entering your password).

Refer to the screenshots at the end of this document for visual guidance.

b. Deletion via Support Email

If you prefer to contact us directly, please:

- **Email Us:** Send an email to **rearviewmirrorapp@gmail.com** with the subject line "Account Deletion Request."
- **Include the Following Information:**

- Your full name.
- The email address associated with your **Rearviewmirror** account.
- A statement confirming your request to delete your account.

Our support team will process your request within **5 business days** and confirm once the deletion is complete.

4. Data Deletion Process

Upon receiving your account deletion request:

- **Immediate Deactivation:** Your account will be deactivated to prevent further access.
- **Data Erasure:** All associated personal data will be permanently deleted from our servers within **5 business days**.
- **Legal Retention:** Any data required to be retained by law (e.g., transaction records) will be securely stored for the required period and then deleted.

5. Contact Information

If you have questions or need assistance, please contact us:

- **Email:** rearviewmirrorapp@gmail.com
- **Support Hours:** Monday to Friday, 9 AM - 5 PM AEDT

6. Compliance Statement

We comply with all applicable data protection laws and regulations, including:

- **Google Play Account Deletion Requirement**
- **Apple App Store Guidelines**

Your privacy is important to us, and we are committed to ensuring transparency and control over your personal data.

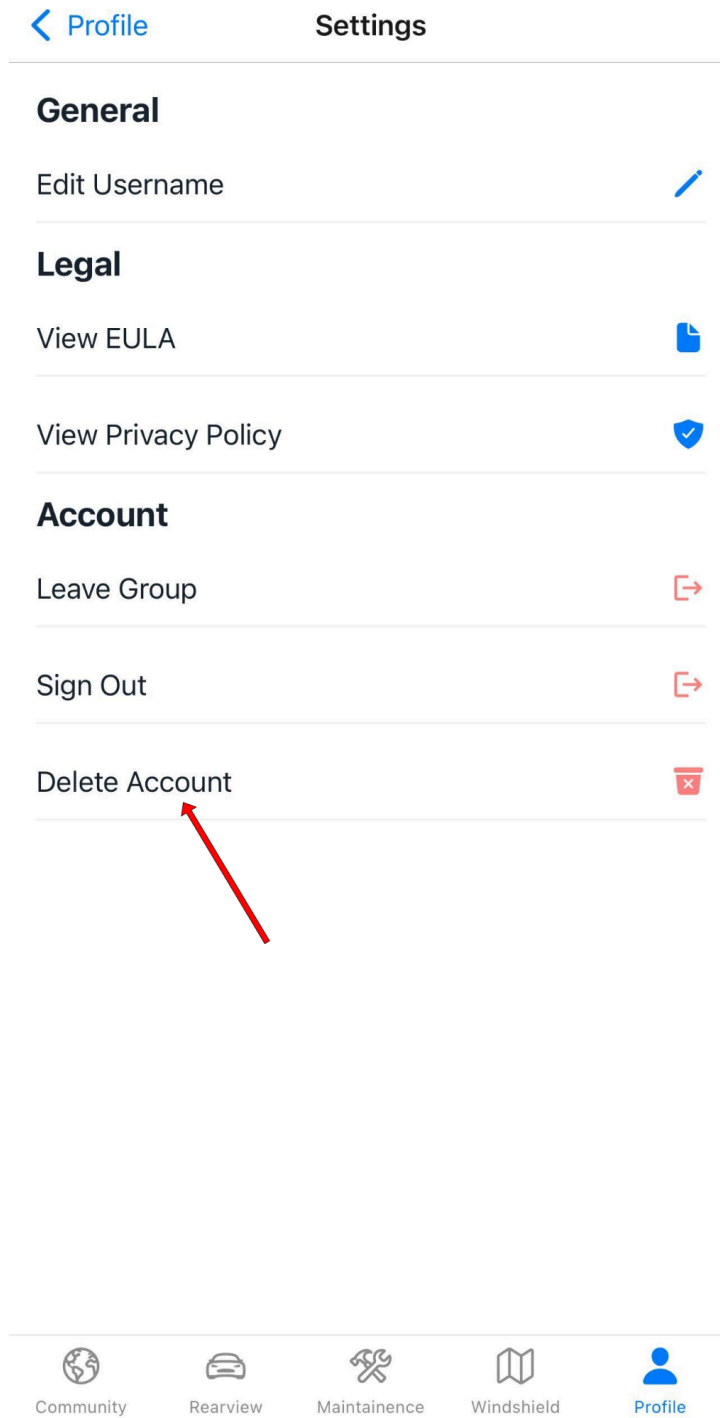
7. Policy Updates

We may update this Account Deletion Policy periodically. Any changes will be posted on this page with an updated "Last Updated" date. We encourage you to review this policy regularly.

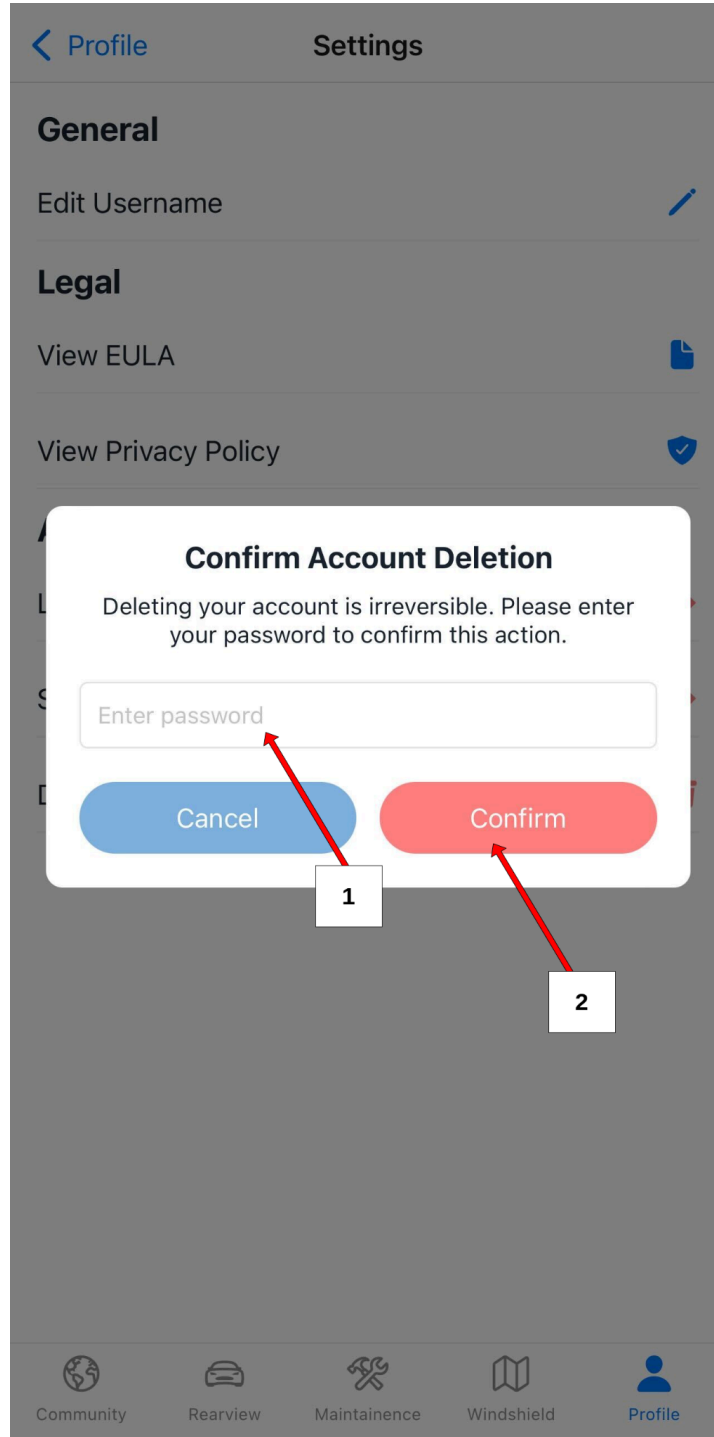
Screenshots

Below are screenshots illustrating how to delete your account within the app:

1. Accessing Settings



2. Navigating to Account Deletion and Confirming via Reauthenticating



For any issues, please contact our support team at rearviewmirrorapp@gmail.com.